TAKE THAT

GREATEST HITS LIVE

2019



STADIWM
Principality
STADIUM

EVENT & VENUE GUIDE

TAKE THAT GREATEST HITS LIVE 2019 - 08.06.19

KEY TIMES

Saturday 8 June

17.00	Gates open
17.00	Road closure
19.10	Support Act - Rick Astley
20.25	Take That
22.30	Show curfew
23.30	Roads open

TO GAIN ADMISSION REMEMBER TO BRING THE FOLLOWING:

- THE TICKET(S)
- IF YOU HAVE SELECTED PRINT@HOME TICKET(S), YOU WILL NEED TO PRINT YOUR TICKET(S) ON CLEAN, WHITE, A4 PAPER SO THE BARCODE IS CLEARLY VISIBLE.

THE VENUE DOES NOT HAVE MOBILE TICKETING. YOUR PRINT@HOME BARCODE WILL NOT SCAN AT THE TURNSTILE, USING YOUR MOBILE PHONE.

***PLEASE NOTE: TIMINGS ARE SUBJECT TO CHANGE**

PLEASE BE AWARE THE SHOW WILL CONTAIN FLASHING LIGHTS AND SMOKE EFFECTS THROUGHOUT

KEY POINTS



A FULL CITY CENTRE ROAD CLOSURE around the stadium will start at 17.00 and the roads are expected to open at 23.30 following the show. Remember to make allowances for busy motorways and trunk roads when driving into the city. The M4 corridor and Cardiff is expected to be very busy.



WEATHER WATCH. Please check the weather forecast prior to departure and ensure that you bring appropriate clothing for all weather conditions.



EVENT PARKING / PARK & RIDE is available at Leckwith and can be accessed from junction 33 off the M4 and then follow signs to the site.



PROHIBITED ITEMS. Professional Cameras, Audio / Video Recorders, Large bags and Rucksacks, Lasers or Flash Lights, Selfie Sticks, Large Umbrellas, Pyrotechnics, Knives, Tasers, Mace, or Glass. For the full list visit - principalitystadium.wales/information/ground-rules



BAG POLICY. Wherever possible please refrain from bringing bags to the show. We will not permit large bags and rucksacks into the stadium but you will be permitted to take small bags and handbags in with you. We class small bags as no larger than 35cm x 40cm x 19cm or standard handbags. All bags will be subject to 100% search upon arrival at the stadium, any bags that exceed the permitted size will not be allowed in.



GET IN EARLY. We don't want you to arrive late and miss the concert, so please allow plenty of time to travel. We have enhanced security procedures in place which means it will take you longer to get into Principality Stadium than it has done in the past.

CARDIFF

RAIL

Great Western Railway

Further information is available via the following link - www.GWR.com

Transport for Wales

Transport for Wales is advising all customers attending the event, to take the earliest service possible into Cardiff as train services in the area will be busy all day.

Customers to buy a ticket before they board the train and to buy a return ticket on their outward journey if planning to take the train home.

Extra capacity will be added where possible; however pre and post-event services are expected to be extremely busy. Customers are advised to check their last train home and to arrive at the station in plenty of time to filter through the post-event queueing systems that will be in place at Cardiff Central (for mainline services) and at Cardiff Queen Street (for local Cardiff and Valleys services).

After the event, customers for local Cardiff and Valleys routes must use Cardiff Queen Street station.

Passengers are advised to plan their journey in advance at www.nationalrail.co.uk or by calling Travel Line Cymru on 0800 464 0000.

MOTORWAYS & TRUNK ROADS

As with all major events, ticket holders are encouraged to plan their travel well ahead and make allowances for busy motorways and trunk roads. The M4 corridor and approaches to Cardiff are expected to be very busy.

TAXIS

St Mary Street Taxi Rank
(Outside House of Fraser)

BUS

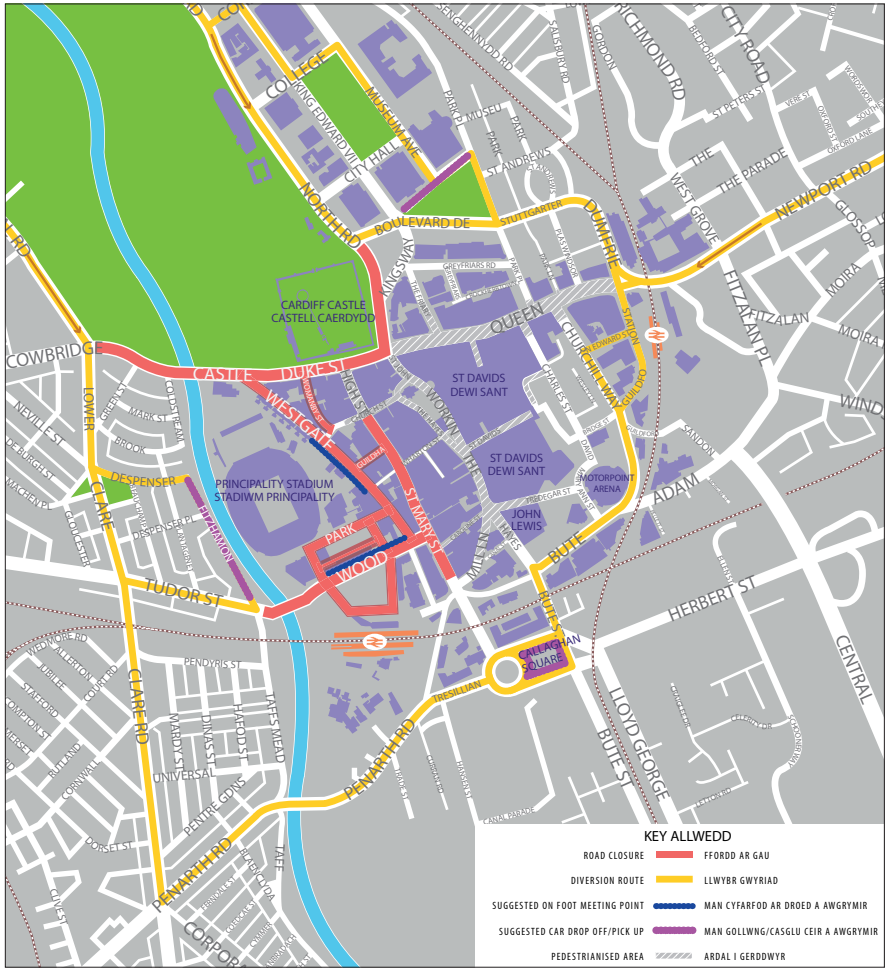
Local Buses

Buses will be diverted out of the central city bus stops. Buses displaced from stops within the closure will relocate to either Churchill Way for the east, Greyfriars Road for the north or Tudor Street for the west.

Please visit the relevant bus operator's website for more information about your specific bus route.

National Express

National Express coaches will use Sophia Gardens as usual.



PLEASE CHECK PUBLIC TRANSPORT TIMES FOR JOURNEY HOME IN ADVANCE.

***THE INFORMATION IS ACCURATE AT THE DATE OF PUBLICATION AND WILL BE SUBJECT TO CHANGE AS TRAVEL PLANS ARE UPDATED.**

TRAVEL

PARK & RIDE

Park & Ride Cardiff West, Leckwith – Post code: CF11 8EG

Getting there: Access from Junction 33 of the M4, then follow signage to site on Leckwith Road

Distance from City centre / Principality Stadium: 1.5miles (10-15mins)

Drop-off Point: Tresillian Way North, at rear of Railway Station

Distance from city centre: 4.5 miles (18 to 20 mins)

Cost: If you pre-book, the cost is £8 or £10 payable on the day (cash only). If you pre-book you have to print your pre-booking confirmation and hand it to the member of staff.

The car park will have a staff presence from 10:30am, will open at 10:30am, with the first bus at 11am. The last bus will leave the pick-up point at 11.30pm, with the car park closing at 12am (Midnight).

EVENT-DAY PARKING

Sophia Gardens (Cars) car park
(Approximately, 0.5 mile walk to the Principality Stadium, Gate 2).

Getting there: Exit junction 32 of M4

Cost: £15 payable on the day at the car park (cash only)

Parking time: Car park opens at 8am and closes at midnight

Please Note: Sophia Gardens car park will be staffed until 11.30pm, all vehicles are left on site at the owner's risk, The City of Cardiff Council will not be held responsible for any theft or damage to motor vehicles or personal possessions. Any vehicles left in the car park after the closing time will be fined.

Civic Centre Event Day Parking
(Cars, Mini Buses and Coaches)

Getting there: Exit Junction 32 of the M4, head south on the A470 towards the city centre and follow signage to the civic centre.

Car costs: £12 pre-book online or £15 payable on the day at the car park (cash only).

Coaches and Mini Buses cost: £25 payable on the day at the car park (cash only), or pre-book in advance

If you pre-book parking you will be required to print the pre-booking confirmation and hand it to staff when parking your vehicle.

Parking time: Car Park opens 8am and closes 12am (Midnight).

SHOPPING PARKING

Shoppers are advised to make use of the dedicated Shopping Park & Ride sites at Pentwyn or County Hall. Other city centre car parks are also available: North Road Car Parks, St David's Shopping Centre, John Lewis, Capitol Shopping Centre, and NCP (Adam Street, Dumfries Place and Greyfriars Road)

DISABLED PARKING

Disabled drivers are advised to use Sophia Gardens. Disabled parking is also available at various private car parks. Please check individual websites for availability.

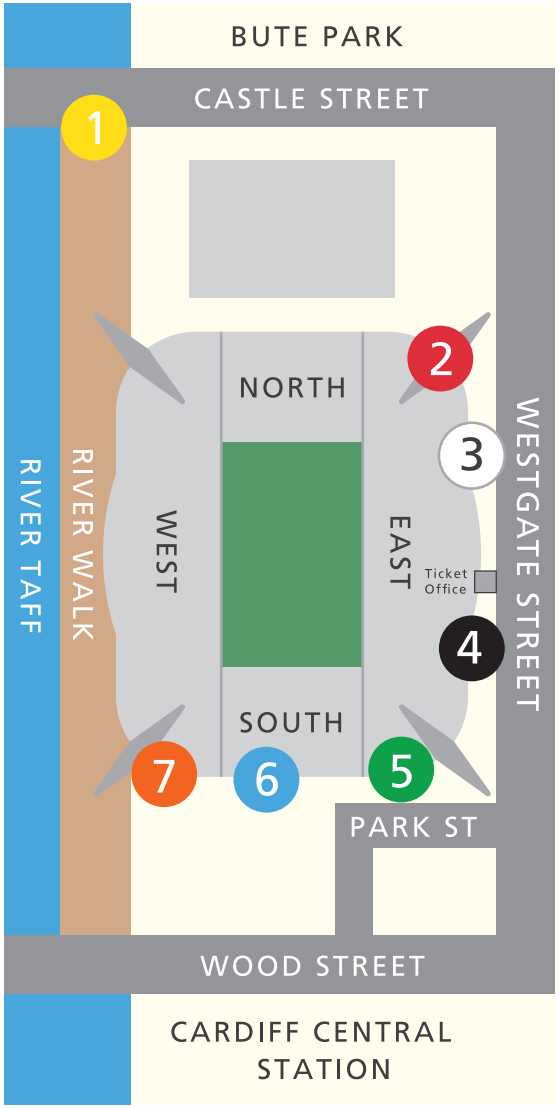
CAN YOU CYCLE OR WALK?

Those who live locally in Cardiff may want to travel by bicycle or walk. Research shows us that 52% of car trips made in the Welsh capital are less than 5km. This is a distance that can be comfortably cycled in 20 minutes.

We also know that 28% of Cardiff residents who currently do not cycle would like to do so.

When the roads are congested this makes cycling an even more attractive option as travel by bicycle would be quicker than a car during rush hours or during big events.

THE STADIUM



PLEASE ENTER VIA THE GATE NUMBER SHOWN ON YOUR TICKET UNLESS DIRECTED OTHERWISE BY THE STEWARDING TEAM

Types of Payment Accepted

Mastercard/Visa/Switch/Cash.

Box Office Collection

Tickets will be available to collect on the day of the event. Please bring your ticket booking reference number and credit card used to make the booking with you. The cardholder will be required to sign for the tickets.

Collection Office Address: WRU Store, Westgate Street, Cardiff (Next to Gate 3 of the Stadium)

Accessible Seating

The venue is accessible. For more details, please contact the Box Office on 02920 822 432. Opening Hours: Monday to Saturday 9.30am - 5.30pm.

General Rules

Entry to the stadium will be denied to any person carrying alcohol, any drink containers, recording equipment, photographic equipment, airhorn, golf umbrellas or any article (for example, a firework or flag stick) which may be used as a weapon or missile.

Please be aware that smoking is not permitted in any area of the stadium.

No duplicate ticket will be issued in the event of the original ticket being misplaced or lost.

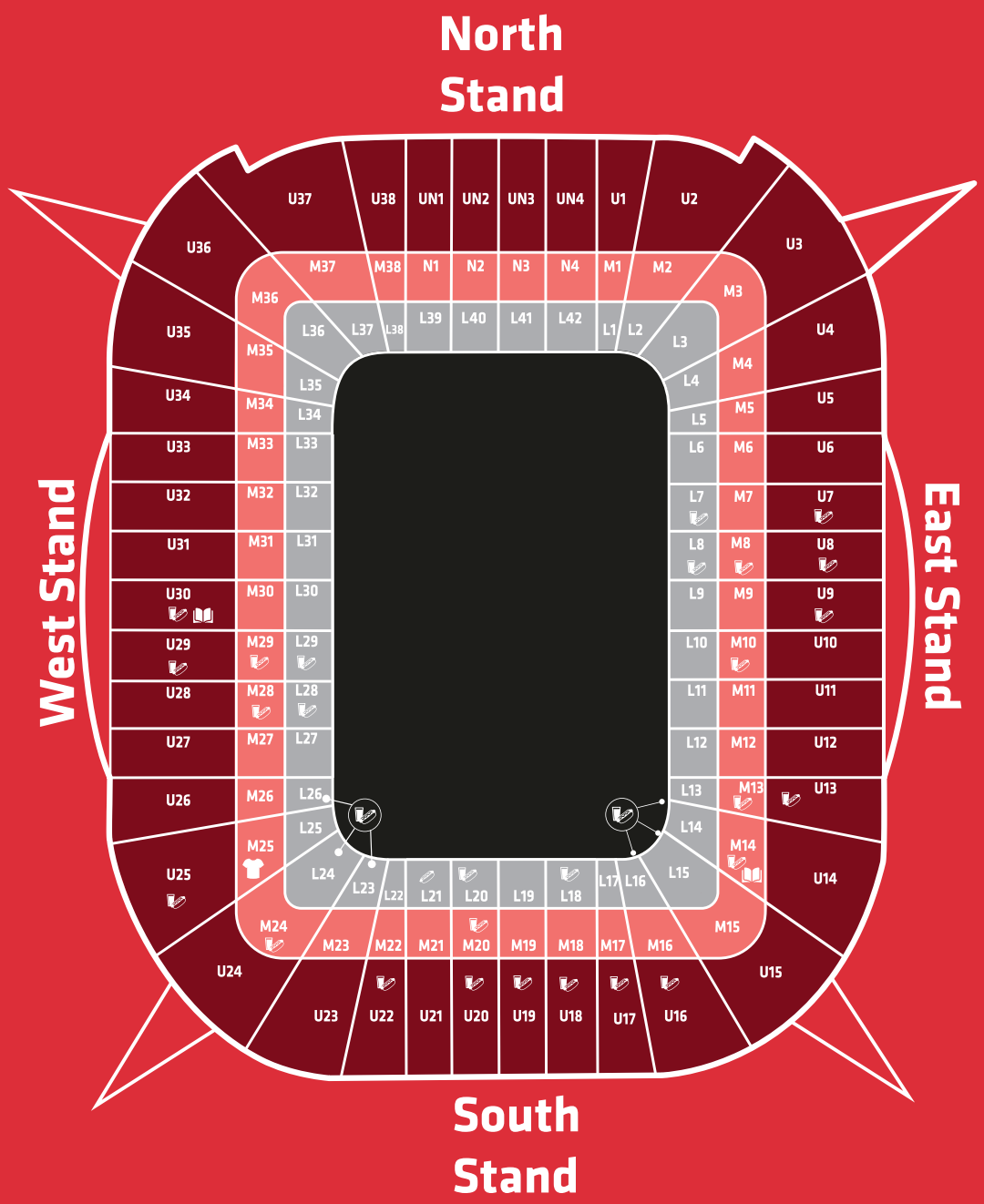
For full terms and conditions, visit www.principalitystadium.wales

Children Rules

Under 14 years must be accompanied by an adult.

Food & Beverage

The Stadium offers numerous food and licensed bars.
No personal food or drink items are permitted to be brought in to the venue. Contactless payments available at all outlets.



INSIDE

Food & Beverage

Food and beverage products available on all levels throughout the stadium.

Merchandise

Merchandise units located on each level and two located in bowl.

SECURITY

SECURITY

The safety and security of all our visitors is our Top Priority.

With the recent tragic events in the UK, we are continually reviewing our security procedures at the stadium. We work very closely with South Wales Police, the Wales Extremism & Counter Terrorism Unit and our local partners to ensure that there is a coordinated and appropriate level of security in place for each and every event.

If you're coming to the stadium, please ensure you arrive in plenty of time to pass through our enhanced security checks.

Our security and stewarding teams are there for your safety. Please cooperate fully with all security personnel.

OUR BAG POLICY

Due to the current unprecedented security situation, it's better for everyone if you do not bring a bag at all. We will not permit large bags into the stadium but you will be permitted to take small bags and handbags in with you. We class small bags as no larger than 35cm x 40cm x 19cm or standard handbags. There are no bag storage facilities available at the stadium – please plan ahead if you intend travelling to Cardiff with a large bag.



PROHIBITED ITEMS

- **Professional Cameras, Audio / Video Recorders Lasers or Flash Lights / Selfie Sticks / Golf Umbrellas / Pyrotechnics**
- **Knives, Tasers, Mace, or Glass Items**
- **Any Item/Action deemed to challenge public safety**

The full list of prohibited items is listed on our website under www.principalitystadium.wales/information/ground-rules

PREPARING FOR OUR SEARCH PROCEDURES

It's really simple.

- Finish up any food and drink before you enter the stadium as you're not allowed to take these in with you.
- Head to the gate that is stated on your ticket and join one of the queues.
- The bag search lanes are clearly indicated.
- Please present yourself to one of our Search Stewards with your coat open and be prepared for a body search and to answer any questions that you may be asked.
- Once through the search procedure, present your ticket at the turnstiles and enter the stadium.

WHAT ELSE DO WE DO TO KEEP YOU SAFE?

There are many visible security measures that you may see while in and around the stadium and some that you will not:

- Each and every event is threat assessed by South Wales Police and appropriate police resources put in place in and around the stadium and the city centre.
- We also use 'sniffer dogs' in certain areas to aid in our vehicle and personnel searches.
- Together with our well-trained stewarding staff, we have a comprehensive and continually monitored CCTV system in operation at all times.
- Prior, during and post each event there will be road closure plan put into place by Cardiff City Council around the stadium, with anti-vehicle countermeasures being used.

SAFETY

REMEMBER TO COME PREPARED FOR ALL WEATHERS AND WEAR SUITABLE CLOTHING

- **Small Umbrellas are permitted** but cannot be used whilst the event is in progress. Strictly no golfing umbrellas are allowed inside the venue.
- **Don't forget your medication** if you need to take it during the day
- **Remember to drink plenty of water** to stay hydrated
- For everyone's safety Principality Stadium is a **Zero Tolerance venue to drugs and Legal Highs**
- **Look after each other** – agree a meeting point if you get separated from your friends
- If you have any concerns during the day **speak to our stewarding team**
- Our **on-site medical staff are there to help you** if you feel unwell.
- **Challenge 25 will be in operation** – Please remember ID if you are lucky enough to look younger than you are!



IMPORTANT PLEASE NOTE BANNED AND PROHIBITED ITEMS

WE APOLOGISE BUT ANY ITEM NOT ALLOWED INTO THE VENUE BY SECURITY STAFF REMAINS THE RESPONSIBILITY OF ITS OWNER AND THE VENUE WILL NOT TAKE ANY RESPONSIBILITY FOR ITEMS SURRENDERED. ITEMS LEFT OUTSIDE WILL BE REMOVED AND DISPOSED OF.

CUSTOMERS WISHING TO KEEP AN ITEM SHOULD TAKE THE ITEM TO AN AREA FOR SAFE KEEPING SUCH AS THEIR VEHICLE.

THERE IS NO CLOAKROOM FACILITY ON SITE.



NO RE-ENTRY POLICY

WE OPERATE A STRICT NO RE-ENTRY POLICY.

IF YOU LEAVE THE BUILDING THEN YOU WILL BE REFUSED ACCESS BACK INSIDE.

FAQS

WHAT DO I NEED TO BRING?

To gain admission remember to bring the following:

- The ticket(s)
- The booking confirmation

WILL THE ROOF BE OPEN OR CLOSED?

The stadium roof is scheduled to be closed for this event. Please ensure that you bring appropriate clothing for all weather conditions.

WHAT FOOD AND DRINK WILL BE AVAILABLE?

We will have a number of hot and cold food outlets available, with a variety of offerings, available around the stadium concourse. There will be a number of dedicated kiosks and bars selling soft and alcoholic drinks both on the concourse and within the stadium bowl.

CAN I BRING MY OWN FOOD AND DRINK?

Sorry, but this is not permitted. There are plenty of food and drinks outlets within Principality Stadium to suit a variety of tastes.

MY TICKET HASN'T ARRIVED YET. WHAT SHOULD I DO?

If your tickets haven't arrived, please contact the agent you booked via.

CAN I TAKE PICTURES AT THE EVENT?

Yes, we encourage you to share your experiences on social media. Please note, no professional cameras/ video-cameras will be permitted.

CAN I BRING PERFUME/AFTERSHAVE?

No. We don't allow any liquids or glass bottles into the venue so we advise not bringing perfume or aftershave, otherwise you will have to dispose of this before entry.

ARE THERE ANY AGE RESTRICTIONS?

Children under 12 years old cannot enter the general admission areas.

Children under 14 years old must be accompanied by an adult (aged 18 and over) in all areas of the stadium.

WHERE CAN I BUY MERCHANDISE?

There will be a number of merchandise outlets available both outside and inside the stadium.

IS THERE AN ATM ONSITE?

There are no ATMs available onsite. You can use cash and card at all bars and kiosks.

IS THERE A CLOAKROOM ONSITE?

No, there is no cloakroom facility available for this event.

ARE THERE OVERNIGHT CAMPING FACILITIES?

It is not safe to camp / queue overnight at the turnstiles. The stadium do not provide overnight services to ensure patrons safety. Queuing on the morning of the show is permitted, and services such and First Aid and toilet provision will be provided from 0900hrs.

THE STADIUM OPERATES ON A NO READMISSION POLICY.


ENJOY THE EVENT
WE LOOK FORWARD TO WELCOMING
YOU TO PRINCIPALITY STADIUM
STADIWM
Principality
STADIUM
Principality Stadium, Westgate St, Cardiff CF10 1NS
principalitystadium.wales | 029 2082 2432